



**Behind The Badge**  
**College Station Police Department**  
**Annual Report 2016**



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## Mission Statement

We, the members of the College Station Police Department, in partnership with our community, will strive to reduce crime, the fear of crime and improve the quality of life by upholding laws, protecting lives and property, and providing a safe and secure environment.

## Vision Statement

The vision of the College Station Police Department is to be regarded by our community and our profession as a premier law enforcement agency.





## FROM THE CHIEF

**Scott McCollum**

Chief of Police, City of College Station



Mayor, City Council, and the Citizens of College Station:

Our agency strives to improve the delivery of our public safety services by maintaining a body of standards developed by public safety practitioners and establishing and administering a continuous improvement inspection process that will ensure we institute and sustain professional excellence. The College Station Police Department is committed to the voluntary processes of CALEA Accreditation and Texas Law Enforcement Best Practices. These programs assist us in the efficient and effective delivery of service, reduce our risk and ensure we protect individual rights.

The College Station Police Department understands that maintaining positive relationships with our stakeholders is essential to ensure a safe environment. As law enforcement agencies across our nation struggle to build trust and recent high-profile events draw attention to our profession, we are committed to reaching out and connecting with our community to have meaningful engagements; breaking down barriers and building partnerships. Our profession is not just about enforcing the law, our duty to the City of College Station is to maintain safety and be a service oriented organization.

Our objective is to break down barriers by increasing our interactions with those we are bound to serve and protect. In January we met with the Brazos County Pastor Coalition and in February we implemented an Exchange Zone to provide a safe place for members of our community to complete transactions initiated online in a safe place, in close proximity to our Police Department. In June we hosted, in cooperation with Voices for Children, a Father Fish event to honor the importance of fathers and father figures. July opened with a candid dialog during a three hour town hall meeting prompted from a request to protest. August brought a community picnic and back-to-school rally hosted by the Department to have a fun way for families to spend the day and have a different kind of interaction with local police employees. In October we participated in "A Conversation with Law Enforcement", designed by Texas A&M graduate students and the undergraduate NAACP to inspire and invite the audience to address society's most critical problems. December was the culmination of our efforts in open communication and understanding with our community. Our officers participated in Heroes and Helpers to create positive memories with law enforcement through shopping at Target. Department members helped make Christmas brighter for families at the annual Breakfast with Santa with the help of the Delta Sigma Theta and Pi Omicron Chapter of Alpha Phi Alpha. We participated in two significant meetings with our local College Station pastors and the Brazos County Coalition of Pastors, all in an effort to get to know our neighbors. It is hard to throw rocks at people you know and this understanding is the basis for great things and strong relationships.

Throughout all of the tragedies across our country we have come to know just how much our citizens appreciate the hard work we do each day. Officers and professional staff have been recognized for acts of kindness, honored by local elementary schools, prayed for and over, given hearty handshakes, treated to catered meals at the Department and shown in no uncertain terms that they are appreciated and supported by our citizens. In October we decided to show the community how much we appreciated their efforts by creating a video to thank them for their support. Assembled in front of the Department, employees from all Divisions, Units and Sections, we gathered to say "Thank You" to all those who have supported us over this past year. From everyone "behind the badge" we are thankful to serve a community with unwavering support and appreciation for the hard work we do each day.

Sincerely,

A handwritten signature in dark ink, appearing to read "Scott McCollum".



# OFFICE OF THE CHIEF



## Internal Affairs

The overall integrity of the College Station Police Department depends on the integrity of each individual employee. As a police agency, we must be worthy of the trust placed in us by the public. The public image and reputation of the department is affected by the responsiveness to allegations of misconduct, whether serious or minor. This unit also provides methods for citizens or department personnel to compliment or commend an employee for a job well done. This unit tracks and analyzes critical organizational statistics, such as use of force, fleet accidents, damaged property, pursuits, complaints, grievances and early interventions. These analyses are geared toward identifying and correcting problem areas and ensuring best practices in providing service to our community.

## Continuous Improvement

Continuous improvement offers our Department opportunities to improve our service and processes. CALEA accreditation is the cornerstone that distinguishes the College Station Police Department with qualities of professionalism, integrity, diversity, continuous improvement, objectivity, creditability, consistency, knowledge, experience, accountability and collaboration. CSPD maintains programs for both law enforcement and public safety communications. This area also manages our compliance with Texas Law Enforcement Best Practices, the citizen survey, annual report, strategic plan and staff inspection component. The goal of continuous improvement is to work with subject matter experts throughout the department to ensure our practices conform to our policies and make improvements through input from the personnel who do the job.

## Joint Terrorism Task Force

It is the policy of the College Station Police Department to deter, defeat and respond vigorously to all terrorist attacks on our territory and against our citizens or facilities. The department works with the Federal Bureau of Investigation to share information and resources that will ensure a unified response to protect our communities against threats to national security. Personnel are assigned to work with area agencies to maximize cooperation and address investigations. Employees assigned to this function participate in regional briefings with the Houston JTTF and receive information covering a 40,000 square mile territory with 35 other

local, state, and federal agencies. Up-to-date and trending information regarding potential threats to global, national, or local security are provided through this joint operation.

## Administrative Services

Administrative Services consists of an Administrative Support Specialist and secretarial staff. They provide clerical support for the Chief and Assistant Chiefs, as well as department employees, by handling payroll, accounts payable, and travel related matters. Administrative staff assistants coordinate off-duty patrol jobs, funeral escorts and process travel and training requests for all employees. The Administrative Support Specialist is responsible for maintaining personnel files and working closely with the city's human resource staff to coordinate all necessary documentation and requests. These employees are also responsible for daily operations, including routine phone calls, maintaining office files, and other related duties.

## Volunteer Program

The College Station Police Department has a volunteer program comprised of individuals who share their time and special skills to benefit the department and the citizens we serve. We maintain a Chaplain corps made up of local clergy who volunteer their time to assist and interact with department employees, better understand the police culture, work with employees through personal or family counseling and provide officers assistance with death notifications or traumatic incidents. In 2016, the department had 15 volunteers, 16 interns, and 3 Chaplains. Those volunteers provided over 4,400 hours of unpaid work in various divisions within the department. The value of those hours worked was estimated at almost \$109,000. This does not include our Citizen Police Academy Alumni Association members who volunteer for events that include the Annual Easter Egg Hunt, Father Fish, National Night out and providing meals for our on-duty personnel during busy college football weekends. This program has two Volunteer Coordinators who help coordinate the onboarding process and conduct backgrounds to expedite the applications.

## Honor Guard

The Honor Guard consists of selected members of the College Station Police Department who represent the department at



# OFFICE OF THE CHIEF



special events, formal occasions and memorial services. Each year the department hosts a ceremony to commemorate officers lost in the line of duty during National Police Memorial Week. Members of other area Honor Guards also participate in the yearly commemoration. CSPD Honor Guard members paid tribute for eight fallen officers throughout the year. They also attended the Texas Peace Officer memorial in Austin.

## Public Information

A favorable public image is important to any governmental agency. For a police department to operate in an efficient and effective manner, this favorable image is vital. The news media and individual citizens play a primary role in shaping public opinion and attitudes regarding police services through the reporting of both positive and negative incidents. CSPD desires to foster a climate of cooperation with citizens and the news media with prompt, accurate, and courteous release of information. In 2016, the Department managed over 1,100 media requests and press releases to the public and media regarding incidents within our community. Our Department PIO is responsible for processing all on-line reports filed by citizens; there were 320 reports filed in 2016. The PIO also manages webpage content and updates.

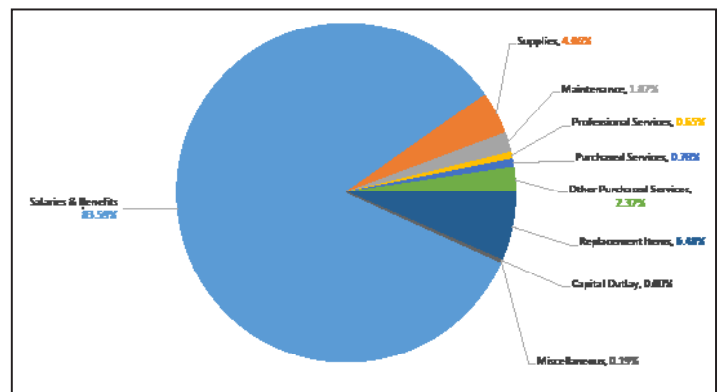
## Police Legal Advisor

In 2013 the Police Legal Advisor position was created to provide efficient legal services to the Police Department. Adam Falco, Senior Assistant City Attorney serves as the Police Legal Advisor. The Police Legal Advisor provides direct legal advice, counsel and training to the Chief of Police and the Police Department. During 2016 the Police Legal Advisor educated patrol officers in the classroom on U.S. Supreme Court case law updates and the wireless communication device ordinance. The each of the last two years Mr. Flaco has published an article in IACP Police Chief Magazine. This year's article was titled "The Reality of Police Officer Untruthfulness". Mr. Falco as Police Legal Advisor reviewed and drafted numerous contracts ranging from inter-local agreements, software licensing, implementation and maintenance agreements, and equipment purchases. Other major projects included work on ordinances, researching police policies and procedures and police personnel matters. In 2016 over fifty new assignments were brought by the Police Department to the Legal Advisor for advice and over forty assignments were completed.

## Citizen Police Academy Alumni Association

The mission of our Citizen Police Academy Alumni Association (CPAAA) is to support law enforcement in College Station through education, networking, benevolence and internal and external service. Their vision is to provide maximal support to the Department through increased communication, community service and volunteerism among its 43 members. During 2016 they participated in numerous different finger printing events to include the Hullabaloo Health Fair, Father Fish, Earth Day, National Night-Out Kick Off. They also role played for the 2 CPA classes during building searches and traffic stops. The CPAAA recognized national holidays such as Law Enforcement Appreciation day, National Police week/memorial, National Telecommunicator Appreciation week, National Animal Control Appreciation week, National Correction Officer Appreciation week, and Thank a Police Officer Day. For each of these events the CPAAA decorated the police department, brought food, and coordinated with local restaurants, organizations, and schools to donate food, heartwarming cards, notes and drawings.

## FY17 Police Department Budget



**Salaries & Benefits - 18,048,763**

**Supplies - 877,086**

**Maintenance - 404,602**

**Professional Services - 140,129**

**Purchased Services - 167,892**

**Other Purchased Services - 512,102**

**Replacement Items - 1,400,068**

**Miscellaneous - 40,385**

## BEHIND THE BADGE: FIELD OPERATIONS

**There's a person behind that badge, someone with a family, someone with compassion, someone who doesn't want to make mistakes, someone who faces danger, someone who cares about their community.**

They get up each morning, put on their uniforms, taking pride in the badge they wear and the level of service they provide each day. They set out to do the best they can to keep everyone safe. During a routine day they come across traffic violators, persons in crisis, family disturbances, fights, business alarms, traffic accidents and general questions that a citizen might need help answering. But, there are those days when they feel they should do more, they want to help someone get through the day, bottom line – they come across a situation where they feel they can comfort or support someone. These type of situations usually don't get recognized because they never tell anyone that it happened, they are not looking for credit, and they just want to help. Although these officers would rather stay behind the scenes, we want to highlight a few of those instances to show you the true heart behind the badge.

Officer Larry Adams decided to do what he could to better the welfare of the homeless individuals in our city. On several occasions he provided hot meals and a warm bed for them to sleep in. He collected blankets for cold nights and just took the time to have a conversation to let them know someone cared. Officer Adams also rolled up his uniform sleeves and changed an engine belt for a stranded motorist so they could make their way back home.

Officer Jeffrey Seale turned a "traumatic event into a magical story". He worked a major crash involving a young family who were on their way to Santa's Wonderland. The young family was transported to the hospital for evaluation. Officer Seale learned the family would not be able to make it to Santa's Wonderland as a result of the crash so he went and purchased Christmas stockings filled with the candy for the children. Officer Seale's actions helped make this terrible incident a little less traumatic for the family.

Our officers routinely stop out with citizens to offer assistance; Officer Damian Anderson was commended for stopping in the rain on the side of the road to help someone change their windshield wiper blades, Officer Chad Jones saw an elderly gentleman and his companion trying to cross the road at a busy intersection, Officer Jones got out of his patrol car helped them safely cross through the busy traffic; Officers Brad Smith & Andree Mable assisted a stranded motorist who had broken down on the busy highway, ensuring their safety amidst heavy traffic; Officer Matthew Newton stayed with the occupants of a disabled vehicle for almost two hours to make sure they were safe until a wrecker could arrive; and Officer Garrett Birdwell stopped to change a tire for someone in an area where trucks were passing by at 70-80 miles per hour.

These are but a few of the many daily activities that occur, behind the badge.



# FIELD OPERATIONS BUREAU



## Patrol Operations

Throughout 2016, the Field Operations Bureau struggled to sustain adequate staffing levels. All of the sworn vacancies within the department were sustained in the field operations bureau, making 2016 a very difficult year for the patrol officers. We started the year off with seven vacancies on patrol, one in the Community Enhancement unit and one in our Entertainment and Tourism unit. In addition, we were down one police assistant at the beginning of the year. At the conclusion of 2016, the Field Operations Bureau had nineteen vacancies, including five new positions added in the October 2016 budget. At the end of the year we still had one vacancy in the Community Enhancement unit as well as the Entertainment and Tourism unit. All of these vacancies led to unmeasurable stress and difficult working conditions for members of the Field Operations Bureau. In spite of these conditions, the members of the Field Operations Bureau served the citizens of College Station without disrupting the quality service they have come to expect.

As a direct result of the vacancies and our desperate need for staff, 2016 will mark the end of our relationship with the College Station Independent School District to provide officers in the

schools. The school resource officers will be re-allocated to the Field Operations Bureau to assist with meeting the increasing demands caused by the continued and unprecedented growth of the city.

Our largest accomplishment in the Field Operations Bureau was the acquisition of body worn cameras for of our sworn staff who regularly interact with the public. The introduction of the cameras was well received by the patrol officers. The body wear camera is likely the best technology to ever come into the hands of police officers. The body wear camera program furthers our efforts of being transparent in our policing strategies.

## School Resource Officers

We deploy a police officer in each high school and one in each of the two middle schools. The officer's primary duties are to act as security for their respective schools. Their secondary duties are to act as a mentor to the children on their campus. These officers respond to calls for service in their schools and remove this demand from the patrol officers. The officers follow up on incidents involving students at their particular schools and work with parents and administrators to make



# FIELD OPERATIONS BUREAU

a difference! As previously mentioned, this will be the final school year for CSPD to provide officers to the school district for the SRO program.

Mentoring .....	331
PD calls for service .....	100
Calls for service on campus .....	738

## CSTEP

The College Station Tourism and Entertainment Policing (CSTEP) Unit was implemented to allow a more proactive approach with residents and tourists around hotels and restaurants while still providing adequate coverage at our late night entertainment venues. Each officer is trained in tourist-oriented policing to work proactively with our community, as well as Police Cyclist skills. Officers assigned to the CSTEP Unit deploy on foot or on bicycle from the Northgate Office, a space that was opened in the Northgate Area in 2015 to allow CSTEP Officers an opportunity to be housed in the area of the community where their primary patrol responsibilities are located. This annex has work stations with desks and computers for report writing, a locker room, a bicycle repair area, a briefing room and an office for the supervisor. In 2016 the CSTEP Unit worked with the College Station Fire Department to integrate two paramedics on bicycles to allow for a more efficient medical response in the Northgate Entertainment District. This program has been successful and there are already plans to expand this program in 2017.

## CEU

The Community Enhancement Unit was established to enhance communications between the Department and our citizens. We have worked to create a proactive partnership with the community to solve problems in our community. This past year has continued our focus on building relationships with our citizens with CEU hosting the 53rd and 54th annual sessions of our Citizen's Police Academy this year. A partnership with Voices for Children and the City of College Station made Father Fish possible, a day of fishing and free entertainment as a way to honor fathers and father figures. The first annual Community Picnic and Back to School Rally was hosted at our local Lincoln Center as a way to spark

dialogue and encourage citizens to interact with Officers in a positive environment. Other outreach initiatives included National Night Out with a record setting 50 parties being hosted throughout the city, various partnerships with Texas A&M University, continued work through NextDoor.com, Breakfast with Santa, the 34th Annual College Station Easter Celebration at George Bush Presidential Library and various partnerships to increase neighborhood integrity. CEU also worked closely with area convenience stores to implement an ordinance regarding required video recordings.

Business, apartment & citizen contacts .....	553
Youth related presentations .....	42
Youth contacted .....	6,815
Media presentation .....	21
Community events .....	174

## Crime Analyst

The College Station Police Department utilizes an intelligence-driven approach to crime reduction and resource management, built around the CompStat methodology. Department personnel regularly examine significant events, and our Analyst identifies patterns that indicate a need for specific deployments. This position reports to the Evening Shift Lieutenant, to facilitate communication with our line personnel. A "Heat Sheet" makes the most urgent information from our bulletins and CompStat briefings available to every officer on their patrol-car computers. Our analyst facilitates quarterly Regional Intel meetings, hosted by CSPD, which include personnel from agencies such as Houston, Navasota and Brenham. The Crime Analyst regularly collaborates with local, state and federal law enforcement, to ensure our personnel are aware of the latest crime trends – along with dangerous subjects who may be in our area. The Crime Analyst also hosts an intern from Texas A&M University every semester, with three interns successfully completing the program in 2016. In 2016 the Crime Analyst processed 55 FIR Cards, created and disseminated 130 BOLO's to the Department, provided 28 continually updated Heat sheets, and conducted 35 CompStat Briefings to Command Staff.



## BEHIND THE BADGE: OPERATIONS SUPPORT



**Tasked with the onerous job of enforcing traffic law, we want to take a moment to look “behind the badge” with our Motor Officers. Often looked upon as revenue generators, there is a misconception that the majority of their time is consumed with writing citations to our motoring public.**

Their true motive is to correct the violations before they lead to a crash or, worse, a fatality. These officers are some of the first to step up and help when other areas of the department are in need. They have helped Recruiting and Training with new employee backgrounds investigations, assisted Criminal Investigations with cases, covered patrol beats assignments when short-handed, attended public events to represent the department and managed every escort that comes through the City of College Station. They are always helping with community events and giving local children the opportunity to perch on one of the Harley motorcycles for photo ops. They also teach our Citizen Police Academy students about traffic safety. All of this, plus coordinating the numerous game day escorts that occur during football season. A typical football day for a motor officer is at least 14 hours with more escorts than you can imagine, trying to keep everyone safe. They also regularly work school zones to ensure our children get across the streets safely. Many are also trained in accident reconstruction and must conduct a detailed analysis of accidents that have resulted in loss of life or incapacitating injuries. Accident reconstruction is the fuel for ensuring that our motoring public obeys the traffic laws, a senseless accident may be prevented if we stop and think about the dire consequences that can occur when we ignore the regulations that are in place.

This year three of our motor officers took top honors at the 3rd Annual Capital of Texas Police Motorcycle Chute Out. Over 120 officers from the United States and Canada participated with CSPD Motors taking first, second and third in their division. The event consisted of three days of timed competition on seven courses. The money raised by the competition helps children who have been abused or have cancer through the Sunshine Kids Foundation and Center for Child Protection. So, behind those badges are sons, fathers, veterans and individuals who want to make our streets safe and protect our community.

# OPERATIONS SUPPORT BUREAU

## Bomb Squad

Bomb threats can disrupt normal community and business activities. The CSPD Bomb Unit has been serving the citizens of College Station since 1997. It seeks to minimize the danger and maximize the safety of our citizens, visitors and officers. The Bomb Unit consists of three part-time members, who serve full-time in other assignments and respond when needed to situations requiring their special skills. Each member maintains their specialized training from the Federal Bureau of Investigation and services the entire seven-county Council of Governments region. The team has access to x-ray equipment, specialized trailers, and a tactical robot capable of utilizing firearms, cameras and conducting surveillance.

- Suspicious packages .....5
- Robot assists .....5
- Presentations .....6
- Explosives/ordnance recovery.....1
- Operational standby (football games).....8

## Criminal Investigation Division

The Criminal Investigation Division strives to provide the highest quality investigative support to the Department and citizens of College Station. The Division consists of 11 Detectives, 3 Special Investigators, 3 Sergeants, 1 Lieutenant, a Crime Victim Advocate, 2 Police Assistants, 2 Crime Scene Technicians, and a Secretary. Detectives and Investigators interview suspects and witnesses, collect and analyze evidence, evaluate investigative leads, conduct surveillance and special operations, and compile comprehensive and factual reports to be presented in court.

In August of 2016 a rash of home burglaries occurred in the Johnson Creek Loop and Pebble Creek communities. Officers intercepted a group of burglars who fled from College Station to Houston where they were apprehended. Detectives responded to interview the subjects and recover stolen property. Through their investigation they were able to tie the group to several home burglaries in our city and almost \$30,000 in belongings were recovered.

In September 2016, Detectives were called to an apartment off Anderson Street where the deceased body of a young Texas A&M student was discovered, who died from several gunshot wounds. Detectives found that after an argument, her boyfriend shot her repeatedly and fled the scene. He was apprehended the next day in Ft. Worth.

Throughout the year our community was plagued by a multitude of bank “juggings”. In response to these recurring

incidents, Detectives formulated an operation to apprehend these actors and stop these crimes. In December, Detectives began working this operation and in one day were able to arrest three subjects participating in “jugging”. Detectives determined all three subjects were from Houston and were part of a street gang that committed crimes at locations around the state.

During 2016 the Division was fortunate to fill its open Detective and Investigator vacancies. The year proved to be exceptionally busy and the Division was called on to investigate many significant crimes. It was apparent the entire Division operated as a team! During major investigations the Division approaches the challenge with an “all hands on deck” mentality, which has been instrumental to the many successes enjoyed. The Division continues to utilize four college interns and two volunteers to assist with routine case investigations and ensure we are providing the best level of service to our community. We have a dedicated volunteer who assists with investigations and is in charge of training our interns and other division volunteers. The CID secretary assists by writing offense reports and handing financial entries for the Division.

## Hostage Negotiations Team

The Hostage Negotiations Team (HNT) consists of six officers who serve as a part-time, on-call team that responds to situations requiring specialized negotiation skills. All HNT members are highly trained in communicating with persons involved in stressful, demanding and potentially deadly situations. The team responds to call-outs and works closely with the SWAT team. The team responded to six callouts, including an assist in another county and conducted three presentations. A majority of these incidents were barricaded subjects, with one incident being resolved by the negotiators prior to the tactical team’s arrival.

## Special Weapons and Tactics

The Special Weapons and Tactics (SWAT) unit is composed of officers selected from the police department and paramedics selected from the fire department. All SWAT team members participate in extensive training to physically and mentally prepare for high risk tactical operations. The SWAT Team’s training, equipment and ability to work as a cohesive unit makes SWAT ideally suited to address those critical incidents that pose a higher risk of danger. The SWAT team routinely participates in joint operations with the Bryan Police Department SWAT, continuing a tradition of cooperation between our two cities. This past year the team responded to eight callouts, assisted the



# OPERATIONS SUPPORT BUREAU

ATF/DEA with a search warrant in Grimes County, called out to two suicide jumpers on SH6 overpasses, and assisted CID with twenty-three search warrants and made two presentations. These incidents included barricaded subjects, searching for possible homicide suspects and aggravated robbery suspects and suicidal persons on an overpass to SH 6.

## Special Investigation Unit

The Special Investigation Unit (SIU) has the responsibility to investigate and concentrate on crimes related to narcotics, organized criminal activity, gangs, and violent crimes. Unit members work closely with other agencies and narcotics enforcement groups. They also provide educational programs for the community. We increased the number of Special Investigators in 2016 which will allow us to fight more drug crime. SIU recovered over \$11,000 in assets, \$69,000 in drugs, and over \$90,000 in cash for a total value of \$189,000 in 2016.

## Victim Witness Advocacy

The Victim Services Program, housed under the Criminal Investigation Division, is available to victims, family members, and witnesses following a crime or traumatic event. The Victim Advocate is available to assist at any point during the criminal justice process. Support for victims or witnesses can consist of follow-up referrals to local social service providers and guiding them as they progress through the criminal justice system. The Victim Services Program participates in several multidisciplinary teams across Brazos County to further assist victims of sexual assault, sexual assault of a child, and family violence. Currently, our advocate serves as the chairperson for the Brazos County Coalition against Domestic Violence. Each semester the program accepts undergraduate level interns from Texas A&M University and Sam Houston State University.

## Traffic

The traffic unit is made up of six officers and a sergeant. They focus on traffic-related violations in high-crash and complaint locations to reduce the number of vehicle crashes in the city. The unit works on special assignments, such as motorcades, funeral escorts and collegiate team escorts. These officers also investigate and analyze vehicle collisions and fatality crashes through a reconstructive process to determine contributing factors and identify causes of collisions. The traffic unit currently utilizes 2015-2016 Harley Davidson Road King motorcycles.

Crash Scenes . . . . .	27
Fatality reconstructions . . . . .	6
Contacts in School zones . . . . .	1,599
Contacts in High Crash Areas . . . . .	2,907
Total Contact . . . . .	9,265

## Recruiting and Training

The Recruiting and Training Division recruits, selects and trains all department employees, sworn and civilian. The division consist of one Lieutenant, two Sergeants, three Officers, a Civilian Training Coordinator, and a secretary. The addition of a third officer position to the division proved successful. This position was identified as a Recruiter position, tasked with bringing in the most qualified applicants possible. Through increased recruiting efforts and advertising, the department experienced a testing pool in 2016 that was twice the size of 2015. These efforts, along with civilian recruitment, resulted in the department starting 38 (16 sworn, 22 civilian) new employees in 2016.

The grand opening of the Twin Oaks Law Enforcement Training Facility occurred in October of 2016, marking the completion of a joint project with Bryan PD and BV SMA to provide classrooms and a firearms range for officer training. Also in 2016, we were able to replace aging patrol rifles, implement a more effective rifle round, and continued with the transition to 9mm pistols. Likewise the division furthered the development of the regional Mobile Field Force Unit, by participating and instructing in that unit's inaugural training.

The division continued to stress the importance of physical fitness, through continued administration of FitLife and the Fitness and Strength Testing program.

Applications processed . . . . .	1,194
Hours of training . . . . .	1091
Positions filled . . . . .	38 (18 sworn, 20 civilian)
Employment interviews . . . . .	238
Background investigations . . . . .	63

## Crossing Guards

The CSPD Traffic Sergeant is responsible for school crossing guards and has 13 civilians who work from 2 – 3 hours each day at designated locations. Crossing guards are responsible for children safely crossing roadways around schools. Some have worked at their designated school locations for many years. These are dedicated individuals who are committed to ensuring our school zone areas are safe.

## BEHIND THE BADGE: ADMINISTRATIVE SUPPORT



**Our Administrative Support Bureau is an excellent example of how things work behind the badge. Each component is an integral part of the work we do every day.**

Most often behind the scenes, our community may not be aware of all the moving parts that it takes to provide the level of service they receive. Each call for service has a member of our Civilian Professional staff working behind the badge to get everything accomplished. From the call into the dispatch center, the radio dispatcher sends the information to our officers and once the officer writes the report our records technicians must gather all of the information and catalogue the data. Evidence technicians carefully inspect and store any evidence or property recovered for safekeeping or future court proceedings. Holding Facility personnel take custody of anyone that has been arrested and detailed records are created to ensure proper procedures are followed. Animal Control Officers work to keep animals safe and often assist our police officers on calls where someone has an animal that needs care. There are technical personnel behind the badge that ensure the equipment in the patrol vehicles and our building work properly so we can access the numerous databases we need to ensure the public's safety. Personnel must take care of the vehicles our officers drive and ensure maintenance is conducted to keep them and the public safe. And there must be someone to ensure our officers have all the supplies they need so the job can get done. All of these employees are highly trained professionals, part of the overall mission to provide service to our community. These individuals behind the badge ensure the day-to-day operations are accomplished so we can keep our city safe and secure.





# ADMINISTRATIVE SERVICES BUREAU

## Information Services

The Information Services Division is comprised of the Records and Evidence sections, managed by the Information Services Manager. The Records section has four record technicians, an Assistant Information Services Manager and Police Assistant. Record personnel handle data entry, processing of reports, quality control of police reports, and open records requests. The Police Assistant is assigned the responsibilities of permitting taxis, wreckers and solicitors as well as alarm billing.

The Evidence section is responsible for maintaining the chain of custody of all items submitted as evidence and the unit is approved two Evidence Technicians to handle all of the Department's needs. The section is also responsible for monitoring an impound lot via a system of remote cameras. The manager conducted numerous evidentiary audits and has worked to destroy all evidence or property that is eligible. Body cameras were deployed to all Patrol officers and as a result, a new Digital Evidence position has been approved for FY17.

Reports and supplement records processed ..... 13,834,  
*which includes 1,860 accidents and 8,100 supplements*  
Public information requests processed ..... 486  
Evidence items received/disposed ..... 10,502  
..... 15,964  
Evidence items submitted to lab for analysis ..... 724

## Communications

The Communications Division is responsible for answering emergency calls, taking citizen requests for service, dispatching patrol units, fire apparatus and emergency medical services to include Emergency Medical Dispatch (EMD) function. A change in response to 911 wireless hang up calls was implemented because of a strain on patrol manpower as there was a very high percentage of calls with no exact location and it was determined that our resources were not being used effectively. The Division moved toward a requirement for headset use in the center to cut down on background noise and provide a more professional radio experience and upgraded our software and emergency medical dispatch pre-arrival procedures. Personnel operated out of our newly established backup site at CSFD station 6 for a twenty-four

hour period during some communication center repair work. Supervisor Brian Hagen was selected at the Regional Coordinator to the Texas Chapter of the National Emergency Number Association (NENA) and personnel assisted the local Scott & White Hospital system during their chest pain accreditation process. The Division experienced significant staffing issues and instituted several measures to mitigate the loss of personnel and attract new employees; a new recruiting video, new recruiting brochure, hiring of part-time personnel, and reassignment of other department personnel to assist with call taking.

Dispatch calls: ..... 372,717  
Fire Incidents: ..... 8,421  
Police Incidents: ..... 134,905  
Calls to 911: ..... 38,895

## Holding Facility

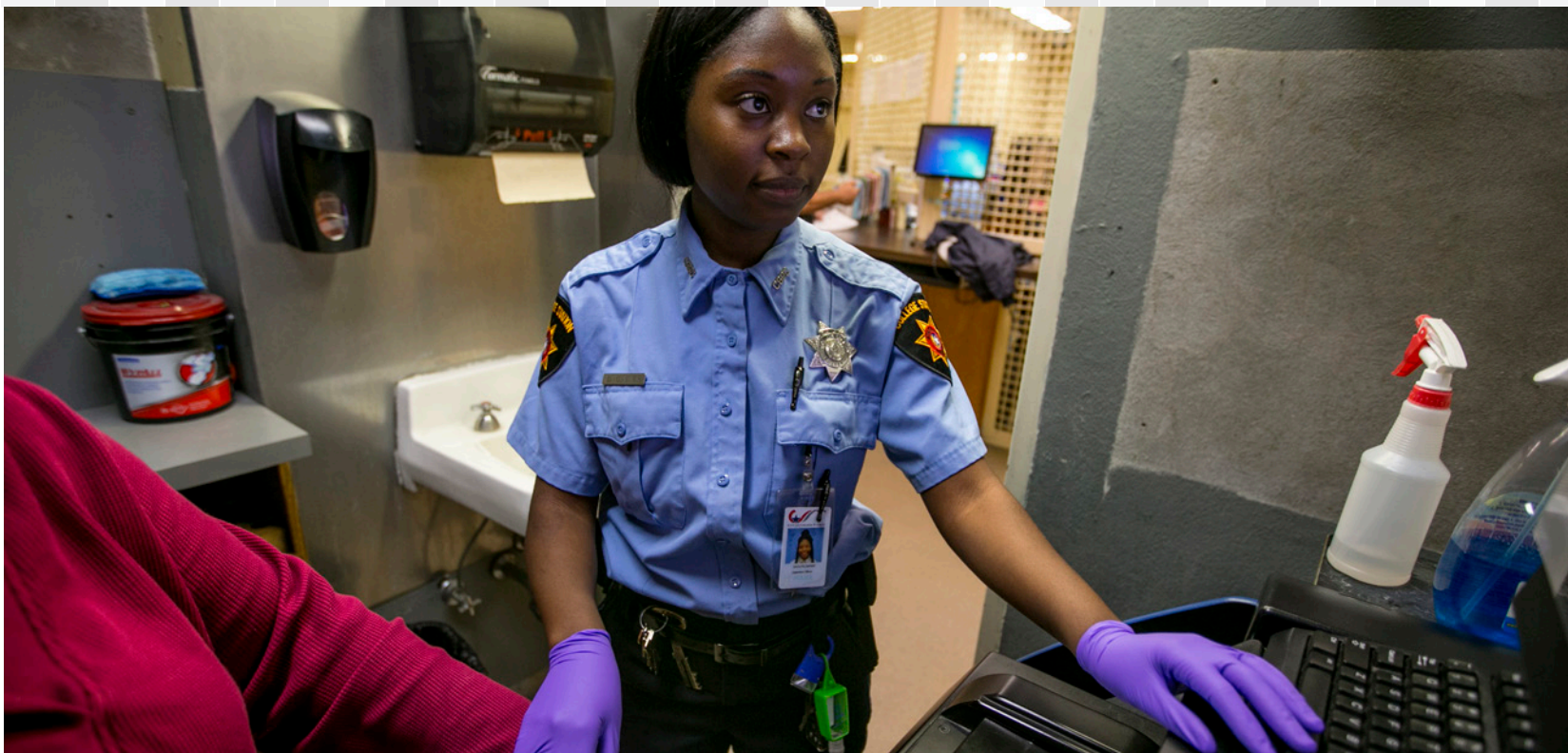
Personnel in the holding facility are responsible for intake and release of prisoners placed into the department's jail. The Holding Facility, for the first time, was assigned their own budget; removing the personnel, supplies, maintenance and expenses from the Communication budget and having a stand-alone allotment. The Supervisor implemented a recognition program driven by peer recommendations and identifies deserving Detention Officers for acknowledgment. A new screening tool was established for use in the booking process that will aid in identifying those prisoners who are classified as high risk. This will assist staff in mitigating risk by providing more frequent observation or using other resources for those who may be in crisis. Detention Officers were trained as instructors in order to facilitate defensive tactics training. Other training accomplished included Basic Corrections, Defensive Tactics, Inmate Rights and Privileges, Suicide Detection and Prevention in Jails, Interpersonal Communications in Corrections, and Use of Force in a Jail Setting.

Holding facility prisoners processed ..... 5,408  
Meals served ..... 4,791

## Technical Services

The technical services manager is responsible for coordinating, maintaining, implementing, training, and

# ADMINISTRATIVE SERVICES BUREAU



troubleshooting all computer-related issues for the Police Department and its vehicles. In addition to troubleshooting the computer systems and hardware, he maintains the communication systems, facility access, video surveillance, and emergency power systems.

The Technical Services Manager was also a key part of our CAD/RMS evaluation process. Early next year, the upgraded Tritech family of software systems, to include CAD, RMS, Jail and Intelligence, will be in full use throughout the College Station Police and Fire Departments.

With the Department adding a new Public Safety Geographic Information System (GIS) Analyst to complement our Technical Services, the Department expanded its ability to provide immediate support to quality control and analysis of the geographic and mapping systems in daily use by the City of College Station and other public safety officials.

## Support Services

This division consolidates several of the support functions required to ensure efficient operations of the department as a whole. The Division consists of Animal Control Services, Fleet

Services, and Quartermaster. Animal Control personnel made a presentation for water/wastewater regarding handling potentially aggressive dogs, to help increase safety and reduce animal bites within their department. Additionally, they make presentations to local children regarding the importance of responsible pet ownership. Our Quartermaster diligently worked to secure new equipment for department employees, as well as complete several year-end purchases in a narrow time span.





## BEHIND THE BADGE: TEAMWORK



**It takes our entire department working with the community to improve the quality of life here in College Station. Just to show how interconnected our Department becomes when a large scale incident occurs we wanted to relate how this all came together.**

On June 16, 2016, at approximately 0926 hours, Patrol Officers were dispatched to Commerce National Bank for a bank robbery that had just occurred. Two armed subjects took money from the safe and left the area on foot. Public Safety Dispatchers had a second reporting party on the phone following a suspect vehicle and they also collected information regarding another possible involved vehicle. Over time, entry of multiple warrants and dangerous felon alerts helped ensure the suspects were located and taken into custody. Their actions to quickly share suspect and suspect vehicle descriptions made the difference in an outside agency locating one of the vehicles. Crime scene technicians responded to multiple scenes to examine latent prints and forensic specialists worked to collect trace evidence. Detectives were on scene within moments to interview witnesses and relay vital information to field responders. One of our Police Assistants recovered a wallet from citizen as found property, connecting it to the case for another piece of the puzzle. Special Investigators responded in unmarked vehicles to assist the Constable who had located the vehicles and helped search and preserve evidence at the scenes. Community Enhancement officers detached themselves from regular duties to aid in the search. Detention Officers assisted by keeping suspects separated in the holding facility and gathering phone evidence. Volunteers and Interns worked to pull information from surveillance cameras and roadway intersections. Evidence Technicians processed, catalogued and secured almost 100 pieces of evidence for use in case investigation and prosecution. Information Services personnel processed and collated over 600 pages of documentation relating to the incidents and subsequent arrests. Support Services personnel were available to assist by ensuring those at extended crime scenes had water and food. Our Public Information Officer kept the community updated by issuing timely press released and frequent updates to area media outlets. And, we could not have had the information we needed without the calls from the community and help from the Brazos County Constables in quickly locating the suspects.

***As you can see, it takes a team! Our team consists of every division of our department and our Community! Together, we can improve the overall quality of life for our citizens.***

## BEHIND THE BADGE: COMMUNITY SUPPORT



**Throughout the entire year our community has reached out to us to show they support our efforts and care about the College Station Police Department. We wanted to highlight a few of the examples where, even though relationships between law enforcement and communities has suffered across the nation, we enjoy healthy support from our local and area partners.**

Mr. Clifford Dorn and a large team of supporters hosted the second annual backing the badge Bar-B-Que for area wide first responders. The event is held in the parking lot of Abuelo's on University Drive. Mr. Dorn and his team feed any and all Law Enforcement personnel who want to come eat as well as send plates to the departments for the staff who cannot leave. This is an outstanding display of support for law enforcement.

The local Honda dealership held a fundraiser where they agreed to donate \$100 for every car sold over a weekend early in the year. In addition, they held a Bar-B-Que for the local law enforcement to come by and eat. The fundraiser raised two thousand dollars and a check was presented to the police department. Prior to receiving the check, College Station Police Department administrators discussed the fundraiser and decided to donate the money to an officer whose wife was fighting cancer and a second former officer's wife who lost her battle with cancer.

In 2016, a sniper ambushed and killed five Dallas area police officers as they served as a security for a protest march. The local Chic-Fil-A held an event after this incident to show support for the fallen Dallas officers. The event took place on Thursday, July 21, 2016 and combined from all three Chick-fil-A locations there was a total of 426 people who showed up to support the cause. More than \$10,000.00 was raised to send to "Assist the Officer" fund which was set up through the Dallas Police Association.

South Knoll Elementary School did a thank you card presentation for the Police Department and donated food and drinks to help our personnel get through the day. Officers attended an assembly where they were able to interact with the children who were responsible for collecting the funds and purchasing the snacks for our department. The children also gave hand written cards thanking our police officers for their service.

The Citizen Police Academy Alumni Association celebrated police week by showing their appreciation for the men and women of the College Station Police Department. They showed their appreciation by providing a tremendous amount of food, drinks, and snacks for the police officers daily throughout Police Week. What a treat for those who don't have time to stop to get something to eat or drink during the day.

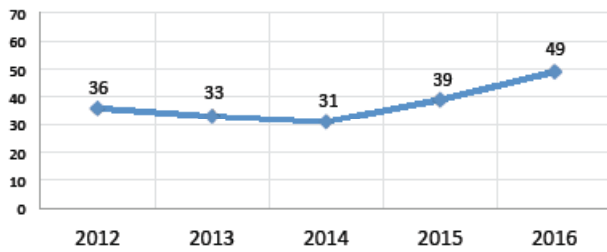
A local Sorority came together to bake cookies, and other treats for the officers and delivered individual bags of treats for every officer at the police department. There were daily acts of kindness where individual citizens came in to thank our personnel, drop off some treats or just shake an officer's hand, thanking them for what they do every day.

We cannot exist without our community and the outpouring of support and appreciation from countless residents ensures that we know how fortunate we are to work in this community! We do not take this lightly and will never waiver in our efforts to treat everyone with respect and build trusting partnerships each and every day!

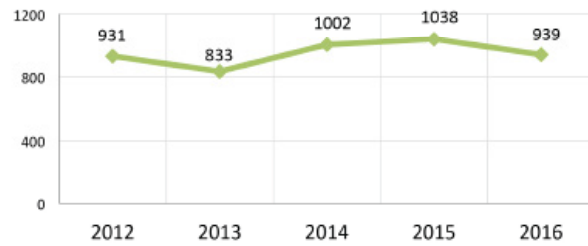


# SIGNIFICANT ACTIVITIES

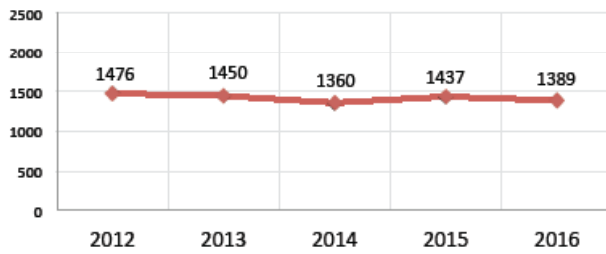
## Robbery



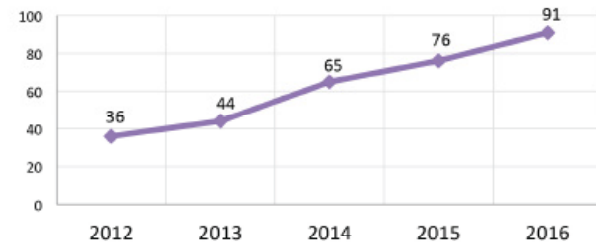
## Burglary



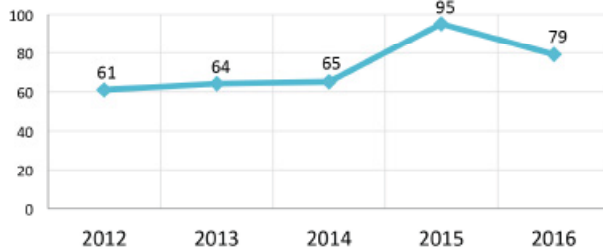
## Theft



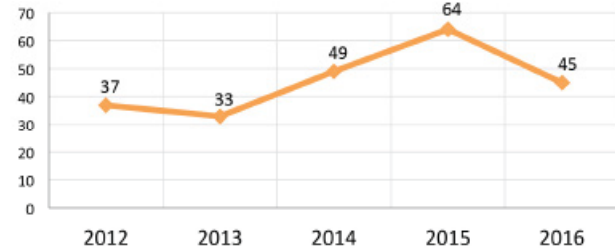
## Vehicle Theft



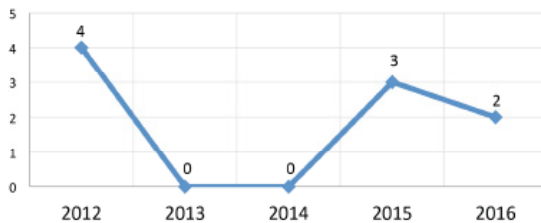
## Aggravated Assault



## Sexual Assault



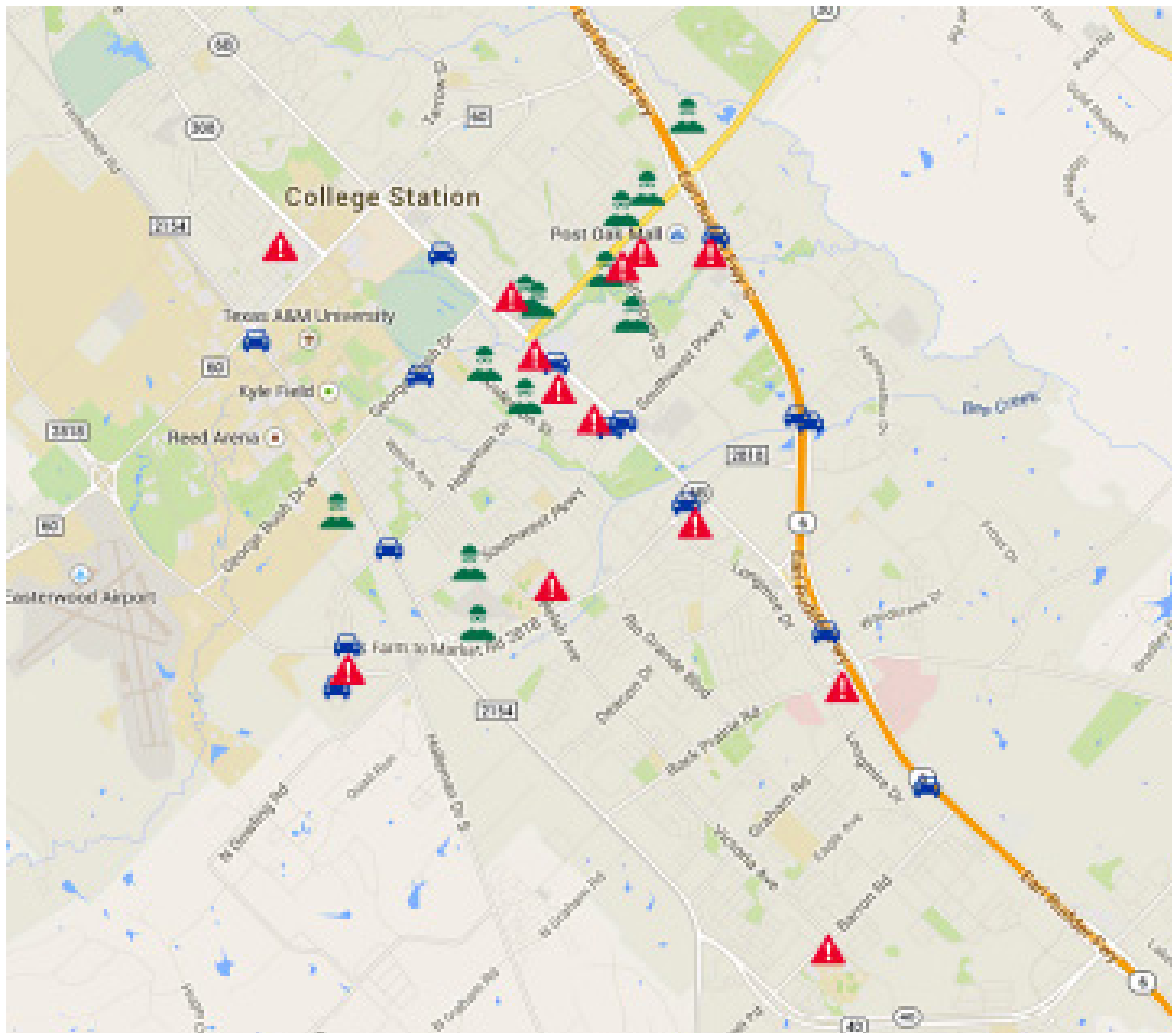
## Murder



## Calls For Service



# SIGNIFICANT ACTIVITIES MAP



High Theft  
Locations



High Motor Vehicle  
Burglary Locations



High Burglary  
Locations





# PERSONNEL CHANGES

## New Hires

<b>Secretarial Staff</b> Linda McGuill	Tyler Dawson Eric Aldava Troy Reddehase Chance Patterson Patrick Collins Blaine Schaffer	Kari Wilson Robin Pitts Annalee Hugo Rhonda Forsthoff Kimberly Evans Stephanie Butterfield Brittany Martinez Jackie Orozco Ashley Ensley Rebecca Peterson Mackenzie Carpio Tyler Palmer	<b>Dispatch Assistant</b> Stephanie Butterfield	<b>Record Technicians</b> Lindsey Erwin Harmoni Whittenton
<b>Police Officers</b> Christopher Koym Benjamin Baumgartner Jose Acevedo Anesse Oukil Kelly Lynn Marshall Leslie Yezak Jorge Castillo Dakota Norris Frank Muscarella Jason Austin	<b>Forensic Specialist</b> Ashley Zachry		<b>Holding Facility</b> Tuvara Silas Moshatea Wilson	<b>Police Assistant</b> Michelle Munguia
	<b>Communications Operators</b> Kaitlyn Brady Seth Watson		<b>GIS Coordinator</b> Stormy Potter	<b>Animal Control Officers</b> Nicholas Parson
			<b>Technical Coordinator</b> Christopher Carson	<b>Secretarial Staff</b> Joni Gandy

## Separated

<b>Police Officers</b> James Ingram Mike Lundy Mike Dean Charles Clayton Jonathan Espinosa David Driskill Kelly Marshall Matt Johnson Anesse Oukil Brandon Mills	Luke Jones Andy Drake Benjamin Baumgartner Leslie Yezak Paul Vest Jose Acevedo	<b>Crime Victim Advocate</b> Jasmine Rodriguez
	<b>Public Safety Dispatchers</b> Kaitlyn Brady Kari Wilson Chelsie Reilly Janet Paxton	<b>Detention Officers</b> Daniel Haden Tuvara Silas Adam Mullins
		<b>Animal Control Officer</b> Leslie Yezak

## Retirements

**Lesley Hicks** –  
Lieutenant Criminal Investigations  
**Ronnie Horcica** –  
Technical Coordinator  
**Adrienne Bishop** –  
Public Safety Dispatcher  
**Brian Hagen** –  
Public Safety Dispatch Supervisor  
**Jerry “Mike” Dean** –  
Sergeant

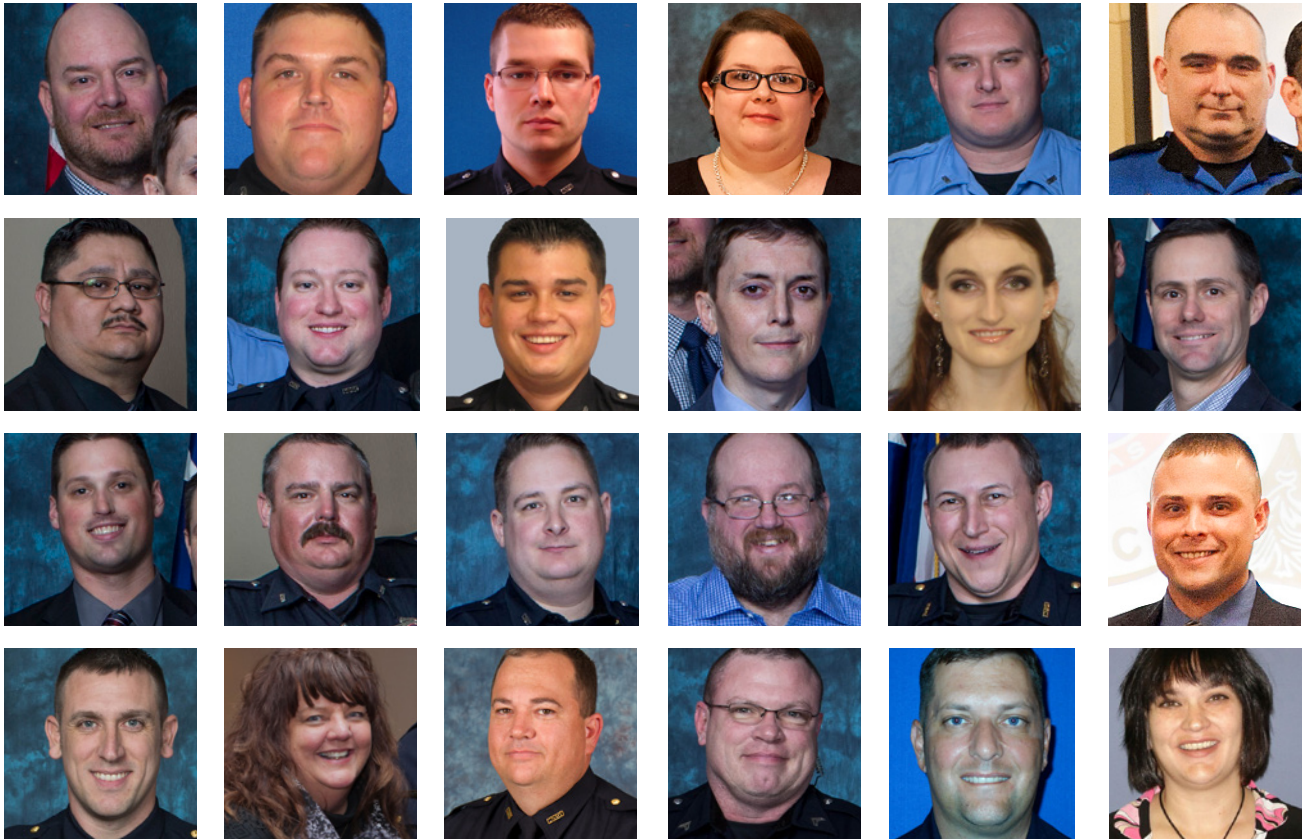
## Promotions

**Patrick McCarthy**, Sergeant  
**Robert Greenawalt**, Sergeant  
**Andrew Murph**, Sergeant  
**James Arnold**, Lieutenant  
**Cindy Synwolt** – Public Safety  
Dispatch Supervisor  
**Kevin Harris**, Sergeant

## Internal Transfers

**Seth Watson** –  
Police Assistant  
(former Dispatch Assistant)  
**Alyssa Biedeger** –  
Evidence Technician  
(former Public Safety Dispatcher)  
**Stephanie Butterfield** –  
Public Safety Dispatcher

# ANNUAL AWARDS



- (ROW) 1    5 years..... Reilly Garrett, Zach Martin, Tucker Payne,  
Ashley Wilhelm, Jake Schneebei, William Snell
- (ROW) 2    5 years..... David Ramirez, Jeffery Seal, Mark Watson, Earl  
Bartholomew, Kimberley Jones, George Humes
- (ROW) 3    5 years..... Justin Oehlke, Matt Paris  
10 years..... Phil Dorsett, Robert Parnell, Steven Taylor,  
Derick Cooper
- (ROW) 4    10 years..... Travis LacoX  
15 years..... Zeta Fail, Jimmy Brown, Gary Southerland,  
Patrick McCarthy  
20 years..... Martha Hennessey

Chad Harper (Not Pictured)





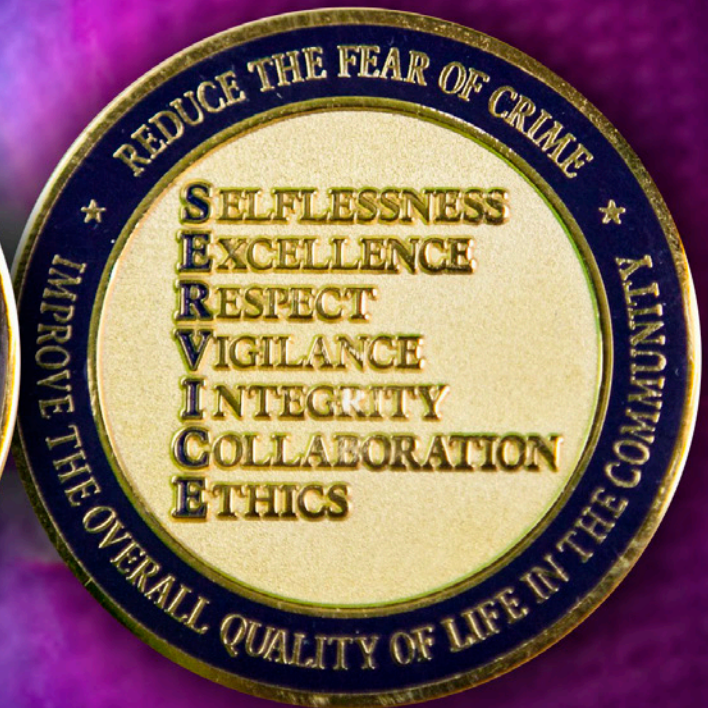
## ANNUAL AWARDS



- |         |   |   |
|---------|---|---|
| (ROW) 1 | 20 years. . . . .                           | Mike Pavelka, Tom Brown   |
|         | 25 years. . . . .                           | Dennis Bain, Charles Fleegee, Robert Wilson   |
|         | 30 years. . . . .                           | Greg Leeth  |
| (ROW) 2 | 35 years. . . . .                           | Stephanie Simpson   |
|         | Life Saving Awards . . . . .                | William Anderson, Benton Keough   |
|         | Police Officer of the Year. . . . .         | Mike Clark  |
|         | Supervisor of the Year . . . . .            | Sean Beatty   |
| (ROW) 3 | Outstanding Unit Citation . . . . .         | MOTORS, Greg Leeth, Blaine Krauter, Robbie Turner,<br>Matt Paris, Tony Gonzales, James Habeeb |
| (ROW) 4 | . . . . .                                   | Mike Fisher, Brit Lopez, Travis Pritchett   |
|         | Communications Operator of the Year . . . . | Temeshia Gentry   |
|         | Civilian Employee of the Year . . . . .     | Matthew Stephens  |

**Not Pictured** ***Outstanding Service Awards*** - Kevin Harris, Ian Mader, Kyle Zulkowski, Ken Petereit, Jeff Seale, Dusty Jansky, William Matush, Tristen Lopez, George Humes, Taylor Lovelace, Travis Laco, Amanda Pate, Kaitlyn Pocock, Jake Schneebeil, Julia Franz, Robert Parnell, Cindy Synwolt, Temeshia Gentry, Meredith Cranek, Christina Provazek  
**Community Impact Award** - Larry Adams, ***Volunteer of the Year*** - Mr. Scott Simpson, Mr. Ben White  
**Citizen Awards** - HEB Tower Point, Target – College Station, Jorge Castillo, Clifford Dorn, Zeb Hood – Chestnut Ridge Homes, Ken Netherlin – Ground Force, Bryan Griesbach – Brazos Valley Waste Management Agency  
**Outside Recognition** - Derick Cooper – Kiwanis Officer of the Year, Garrett Birdwell – The Eagle Reader’s Choice Police Officer





CITY OF COLLEGE STATION

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[cstx.gov/police](http://cstx.gov/police)



The College Station Police Department is an accredited law enforcement agency and meets the high standards of the Commission on Accreditation for Law Enforcement Agencies and Public Safety Communications.